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Privacy Policy

Effective Date: 22 February 2026
Business Owner: Teresa Ferguson
Trading As:
• Teresa Ferguson – Pet Portraits
• Eden Waggy Wanderers
Location: United Kingdom
Contact Email:
edenwaggywanderers@gmail.com
info@edenwaggywanderers.com
Phone: 07943 264147

1. Who We Are

Teresa Ferguson operates under the trading names Teresa Ferguson – Pet Portraits (custom pastel pet portraits) and Eden Waggy Wanderers (dog walking and doggy day care services). We are committed to protecting your personal data in accordance with UK data protection law.

2. What Personal Data We Collect

We may collect: your name, address, email, phone number, invoice information and communication history. For dog walking and day care: emergency contacts, veterinary details, dog information, behavioural details, feeding instructions and home access details. For pet portraits: photographs of your pet, delivery address and reference images.

3. How We Use Your Data

To provide services, communicate with you, issue invoices, receive payments, ensure the safety of your dog, deliver artwork, maintain tax records and comply with legal obligations.

4. Payment Information

Payments are accepted by bank transfer (following invoice) or cash. We do not collect or store debit or credit card details.

5. Sharing Your Information

We do not sell your personal data. Information may be shared where necessary with veterinary practices (in an emergency), accountants, legal advisors or insurance providers.

6. Storage & Security

We take reasonable steps to protect your data including password-protected devices, secure paper storage and restricted access to information. Home access details and key arrangements are handled confidentially and stored securely.

7. Data Retention

Client and financial records are retained for up to 6 years for tax purposes. Pet care records are kept while you remain an active client. Pet photographs are retained unless you request deletion.

8. Your Rights

You have the right to access, correct or request deletion of your personal data, object to certain processing and withdraw consent. You may also complain to the Information Commissioner's Office (ICO).

9. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available upon request or on our website.